



**Government of the Islamic Republic of Afghanistan
Independent Directorate of Local Governance (IDLG)
Deputy Ministry for Municipalities (DMM)
Directorate General of Urban Governance (DG-UG)
Citizens' Charter National Priority Program (CCNPP)/
Citizens' Charter Afghanistan Program (CCAP)**



General Introduction:

The Citizens' Charter National Priority Program (CCNPP) is a whole of Government effort aimed at improving the delivery of core infrastructure, social services and emergency support through strengthened Community Development Councils (CDCs). The Charter is a social contract between the Afghan Government and its citizens, with mutual set of responsibilities for both parties, aimed at ending fragmentation, enhancing social capital and unity, and delivering the most necessary basic services in an accountable, transparent and efficient manner, utilizing a community-driven-development (CDD) approach.

The CCNPP aims for coverage of all rural and urban communities nation-wide, with a program duration of 10 years divided into 3 phases. The main implementing agencies of the CCNPP are the IDLG for urban communities, and the Ministry of Rural Rehabilitation and Development (MRRD) for rural communities. Other line ministries including the Ministry of Education (MoE), Ministry of Public Health (MoPH) and Ministry of Agriculture, Irrigation and Livestock (MAIL), along with IDLG and MRRD, will also implement programs/projects that respond to a pre-defined set of CCAP Minimum Service Standards (MSS) that will be monitored and reported on nationally as part of the CCAP. The Ministry of Finance's (MoF's) Deputy Ministry of Policy will serve as a coordinating body for the various implementation agencies and as a focal point for liaison with the donor community on behalf of the CCNPP.

The first phase of CCNPP, funded jointly by the World Bank's International Development Association (WB/IDA), the Afghanistan Reconstruction Trust Fund (ARTF) and the Afghanistan's Ministry of Finance (MoF), is called the Citizens' Charter Afghanistan Project (CCAP). The CCAP aims to cover one-third of the country's communities between 2017 and 2021, and currently has a total approved budget of US\$ 800 Million.

The urban CCAP, with a budget of US\$ 123.7 million, is designed to cover a total of 850 urban communities in the 4 cities of Mazar-i-Sharif, Herat city, Kandahar city and Jalalabad. 250 of these urban communities are specifically focused in the cities of Kandahar and Jalalabad to address the displacement crises (i.e. high number of IDP and returnee populations). The 850 communities will be combined into 170 gozars. Each urban community comprises of 200 to 225 households, and each gozar will comprise of 4 to 5 urban communities.

Each urban community (represented by a CDC) and each gozar (represented by a gozar assembly) would receive urban area block grants of around US\$ 70,000/ community and US\$ 200,000/gozar for implementation of community-prioritized projects from a set menu. The permissible menu for urban communities include street upgrading and drainage, provision of potable water, solid waste management, household numbering; and lighting/electricity. The permissible menu for gozars include secondary road upgrading and readjustment, provision of potable water, parks/recreation areas/playgrounds, solid waste management, lighting/electricity and livelihood projects for women.

Implementing Partners:

The urban CCAP is implemented by a Project Implementation Unit (PIU) within IDLG's Deputy Ministry of Municipalities (DMM). The PIU includes a headquarter unit and 4 provincial management units (one each in the 4 cities covered). A total of 225 staff are approved for the PIU of which 155 are filled currently, 92 at headquarters and 63 in the field offices. The PIU is headed by the PIU Director. The PIU Director oversees directly the program-related departments while the Operations Director oversees the operational and administrative support departments. Together, the PIU headquarters is responsible for program oversight, policy frameworks and support to MoF for fund raising, strategic and operational planning and budgeting, field operations, monitoring and evaluation including reporting (M&E), management information systems (MIS), public communication, engineering/ technical support, financial management, procurement management, human resources and administrative support, etc for the whole urban CCAP.

The PIU is supported in its work by UN-Habitat, contracted for the first-half of the CCAP period as its Oversight Consultant (OC) team. The OC is mandated with capacity building and technical assistance of the urban CCAP team, especially of the IDLG CC staffing and that of trainers among the Facilitating Partners (FPs).

The urban CC contracts a total of 4 Facilitating Partners (FPs) to support the community mobilization, CDC/GA/sub-committee elections and capacity building, participatory community development planning, technical assistance and monitoring of subproject implementation and grant utilization, adherence to and/or implementation support to the communities in CCAP social and environmental safeguards, linkages to governance and development actors, social audit/ participatory community monitoring/ grievance handling, institutional maturity indices, and score cards linked to the CCAP's MSS.

The direct implementation bodies of the urban CCAP are the CDCs and the GAs who will be responsible for inclusive representation of their communities for all development activities, management of the block grants and implementation of the CCAP subprojects.

CCAP Components and Key Features:

Both urban and rural CCAP have the common implementation cycle in the field level, starting with community mobilization and ending with evaluating the CDC/GA with the institutional maturity index after full block grant utilization. CCAP puts emphasis of inclusion of the most vulnerable and marginalized persons/ households with the community, including women, youth, physically handicapped, mentally challenged, the poor and ultra-poor, returnees and IDPs etc. CCAP also aims to ensure coverage of kutchi and nomadic communities.

Unique features of the urban CCAP (that vary from the rural CCAP) include the following:

- Fixed minimum and maximum numbers of households per community and per gozar.
- Community contribution (in cash, kind or labor) of a minimum of 25% of the total subproject costs.
- A reservation of 10% of the Gozar level block grant for women-prioritized subprojects.
- Data collection on the households and community profiling using tablets/ ODK.
- Linking up gozar development plans into nahia and municipal development planning processes.
- Grants at both community and gozar level.
- Capacity building planned for urban development components.
- Plans to better document and establish urban-rural linkages.

- **Key Output Update as of 26th May 2018:**

Key Outputs at community level	Community level	Gozar level
# of community/ gozar profiles completed	513	48
# of CDCs/ GAs elected	437	48
# of CDPs/ GA-DPs completed	346	35
Total # of CDC/ GA members	9,312	843
# of male CDC/ GA members	4,662	453
# of female CDC/ GA members	4,650	390
Total # of CDC/ GA office bearers	1,728	192
# of male CDC/ GA office bearers	864	96
# of female CDC/ GA office bearers	864	96
# of communities/ gozars with SP proposals submitted	242	0
# of community/ gozar SP proposals submitted	247	0
Total value of SP proposal submitted (US\$ m)	16.89	0
Total value of UAB grants disbursed (US\$ m)	0	

Output indicators	Mazar	Herat	Kandahar	Jalalabad	Total
# of communities contracted to FPs	150	200	300	200	850
# of CDCs formed	139	138	142	94	513
# of GAs formed	16	7	16	10	49
# of CDPs completed	110	81	88	67	346
# of GA-DPs completed	11	0	15	9	35
Value of SP proposal submitted (US\$ m)	6.02	3.37	4.33	2.8	16.89
Value of UAB grants disbursed (US\$ m)	0	0	0	0	0

Key Subproject Sectors	# of subprojects	# of communities	Total budget (US\$)	Total disbursed (US\$)	Estimated # of beneficiaries
Transport(Road & Bridge)	241	241	16,712,667		
Power supply & House numbering	3	3	93,362		
Building Park & Recreation Area for Children	1	1	54,915		
Water Supply & Sanitation	2	2	30,228		

Components	Total approved (US\$ m)	Total received (US\$ m)	Total approved for SY 1395 & 1396 (US\$)	Total utilized (US\$)
1.Grants				
2.Capacity Building				
4. Project Implementation				
Total				

(Note: CCAP components 3 and 5 are budgeted under the rural side with MRRD and not with the urban side under IDLG)